



CASE STUDY

MICROSOFT TEAMS ENVIRONMENT REPORT FOR LONDON & PARTNERS

London & Partners is a business growth and destination agency in London. During 2021, Intelogy engaged with this agency for a SharePoint restructure and modernisation programme. In 2022 our collaboration has continued as London & Partners was interested in Intelogy's latest offering: a full Microsoft Teams Environment Report and recommendations exercise.

Our team of consultants carried out investigative exercises on their Microsoft 365 tenant to understand the current health status of the SharePoint sites and Microsoft Teams usage across the organisation. The results of this investigation, a Microsoft Teams Health Check and subsequent strategic recommendations, were presented to London & Partners to drive a new approach to the management of their Microsoft Teams environment with increased visibility and governance, as well as a more efficient management model.

CHALLENGES

London & Partners enabled Microsoft Teams during the pandemic in 2020 to support working from home. This was a critical decision to ensure business could continue and people stayed connected with each other. At the time, no long-term Microsoft Teams governance plan was put into place, and as adoption of this collaboration platform started to augment, so did teams sprawl.

There are various challenges that await all organisations when it comes to managing their Microsoft Teams environment and the data within it. For over a year, information has been shared

and stored within the application at London & Partners. It wasn't clear how many inactive teams were clogging up the environment, where information was stored, etc.

More importantly, it was necessary to stay on top of the security of their information within Microsoft Teams and make sure that sensitive content was not revealed to people outside of the agency. The first step to tackle these challenges was Microsoft Teams Health check: a deep dive into the current state of their environment.

SOLUTION OVERVIEW

The first step of this project was to assess the current state of the Microsoft Teams environment. We installed a tool called Orchestra on the tenant and let it run in the environment as a general scan for a couple of days. Once this was complete our consultants used the tool to analyse the data in the dashboards to identify critical areas and build a report with actionable workspace insights.

All the data was shared with London & Partners in a clear Microsoft Teams Environment Report and accompanying presentation where we reported on the different aspects of a Microsoft Teams environment. We were able to immediately present our recommendations and strategies to regain control of the critical areas.

Day 01

Install Orchestra on your tenant

Requirements:
2h to install the tool

Day 02/03

The tool is running to gather data

Day 04

We analyse the data, build our report and prepare our recommended strategies

Day 05

We present findings, recommendations & proposed strategies

Requirements:
2.5h presentation & strategic overview

RESULTS

The results from the Microsoft Teams Health Check were presented to London & Partners. The agency has now a clear overview of their Microsoft Teams estate and SharePoint sites and the status of it. The IT department was presented with actionable best-practice recommendations that they can take forward. Further to this, subsequent conversations were arranged to discuss particulars associated with the on-going governance for Microsoft Teams, including archiving practices and provisioning management using pre-defined templates.

If you would like to request a Microsoft Teams Health Check and take your first steps towards Microsoft Teams Governance, don't hesitate to get in touch. We can help you declutter your environment and assist you with different Teams Governance approaches.

CONTACT US IF YOU NEED SUPPORT WITH A SIMILAR PROJECT

At the forefront of Microsoft 365 in the UK, Intelogy specialises in helping organisations work better together. Get the most out of your investment in Microsoft 365, by combining engaging communication and rich collaboration with a solid foundation of security and governance.

We make your technology work harder, so that your team don't have to.

Phone: +44 (0)20 3747 3480
Email: info@intelogy.co.uk
www.intelogy.co.uk

Unit 6, Windmill Business Village
Brooklands Close, Sunbury on Thames
Middlesex, TW16 7DY, United Kingdom



Gold
Microsoft
Partner



intelogy
smarter business systems